

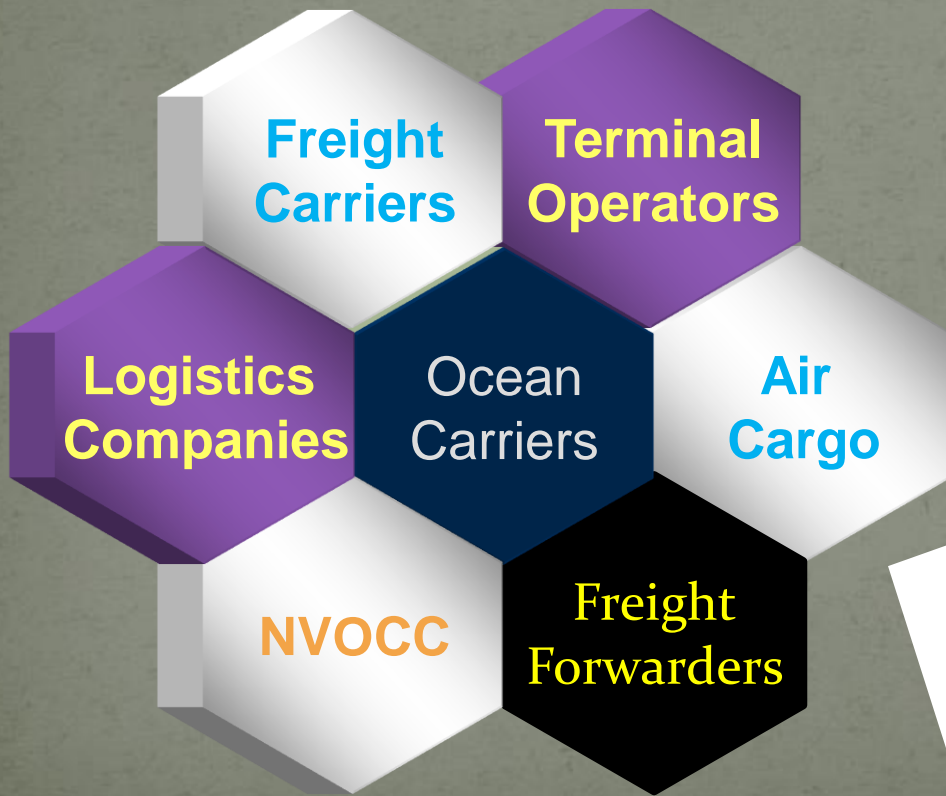


Transportation Debt Collections

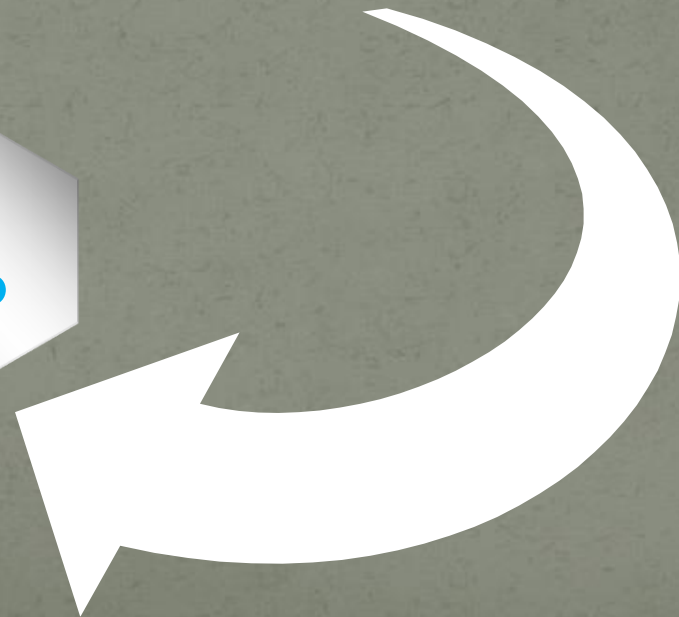
Who We Are

CTAS has specialized in transportation debt collections and managed receivables for over 25 years. Offering credit collection services to trucking companies, air freight, international shipping and maritime companies worldwide.

Our goal is to increase the overall recovery rate on all account balances while remaining sensitive to our individual clients needs.



Customers



Services

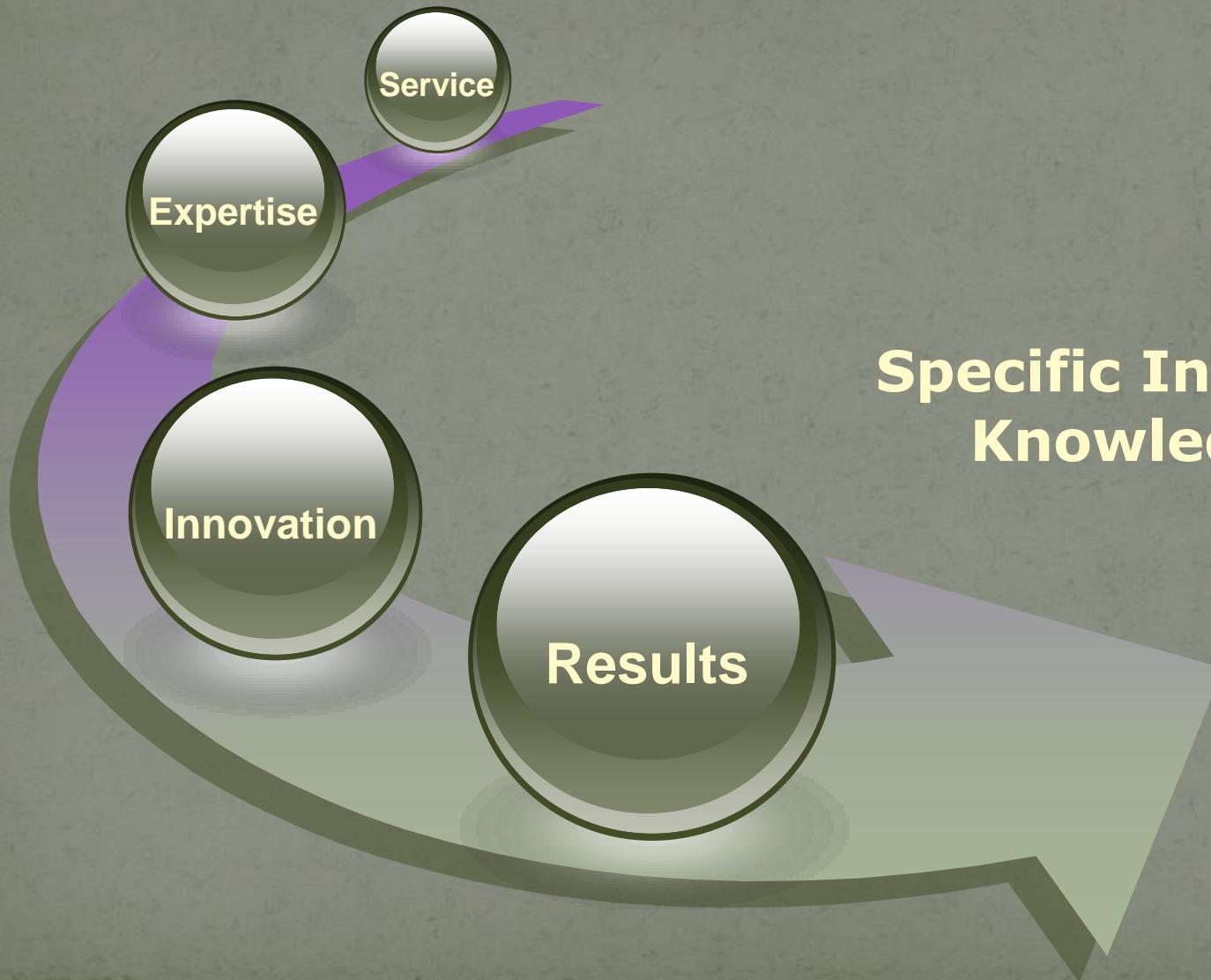
```
graph TD; Services([Services]) --> DebtCollections[Debt Collections]; Services --> ReceivableMgmt[Receivable Mgmt.];
```

Debt Collections

- **3rd Party Collections**
- **Early Out Programs**
- **Small Balance Solutions**
- **Letter Writing**
- **Free Demand Products**
- **Credit Reporting**
- **Client Training**
- **Investigative Searches**

Receivable Mgmt.

- **BPO Services**
- **1st Party Collections**
- **Dispute Resolutions**
- **Near Shore Call Centers**
- **CRM Programs**
- **A/R Consulting**
- **Mailing Services**
- **Auditing**



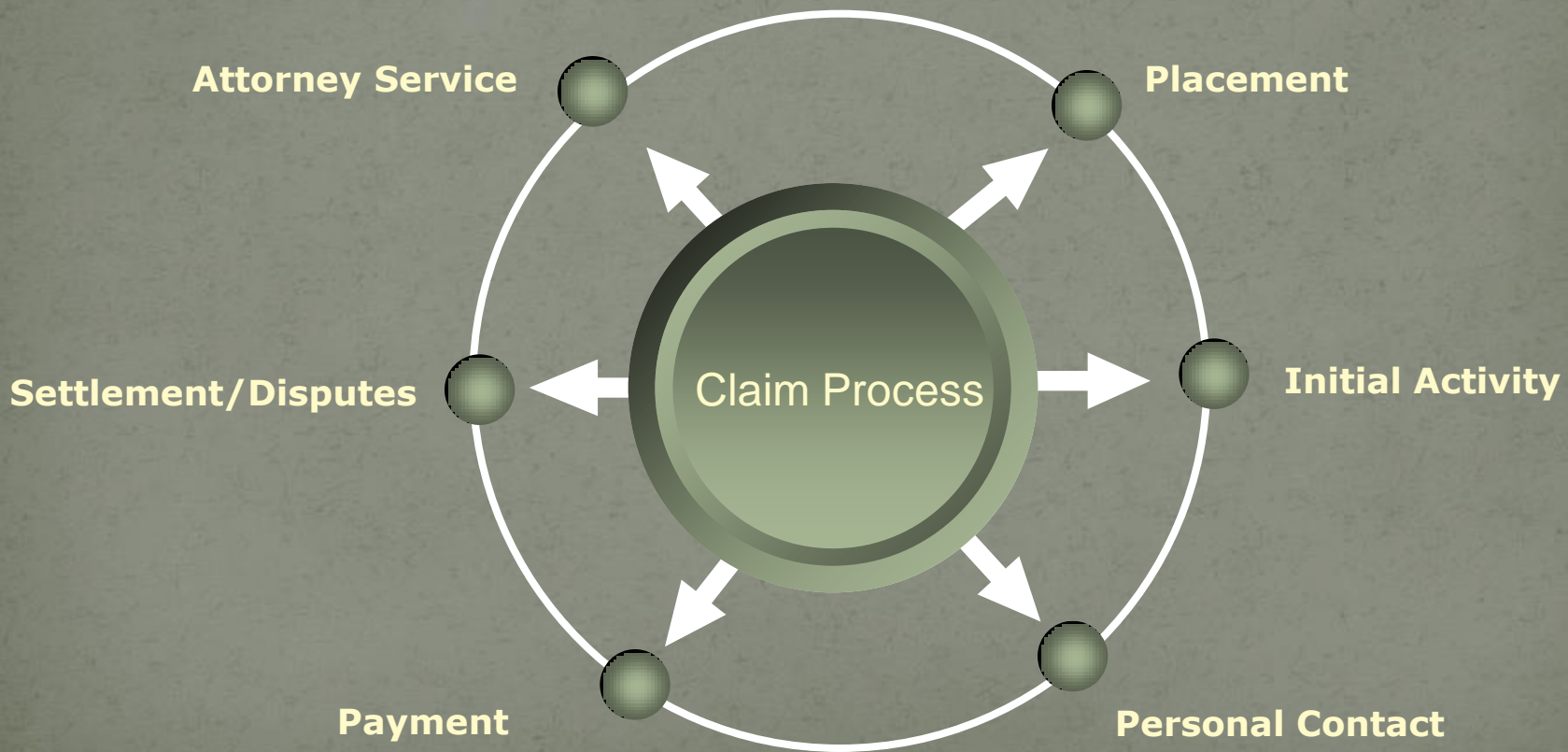
Expertise

Service

Innovation

Results

**Specific Industry
Knowledge**



Collections Unit Overview



```
graph TD; A[Collections Unit Overview] --> B[Collection Mgr.]; A --> C[Senior Collector]; A --> D[Collector]; A --> E[Support]
```

The diagram illustrates the organizational structure of the Collections Unit. At the top is a rounded rectangular box containing the title "Collections Unit Overview". Below this box is a large white downward-pointing arrow. At the base of the arrow, four circular nodes are arranged horizontally, each representing a different role within the unit. The roles, from left to right, are: Collection Mgr., Senior Collector, Collector, and Support. Each role is contained within a circular node with a dark green outer ring and a lighter green inner circle.

Collection
Mgr.

Senior
Collector

Collector

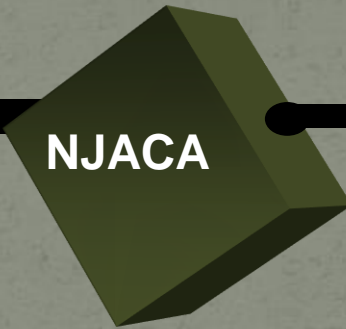
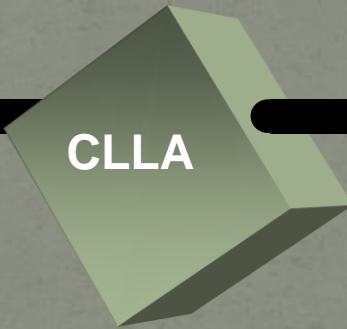
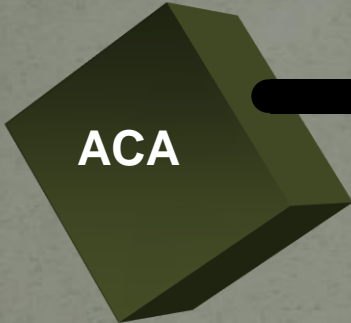
Support

Disputed Accounts

Non Disputed Accounts



Root Cause Analysis



ACATM
INTERNATIONAL
The Association of Credit
and Collection Professionals
Member



**Commercial
Law League**



**New Jersey
Collection
Assn.**

Thank You!

1.800.770.2827